



Donala Water Sanitation District

Urgent and Important Information

7/22/2022

The Holbein Water Treatment Plant is coming back online intermittently as we make the final adjustments to electronic controls. The plant has been upgraded and the filter media has been replaced, and we anticipate having an immediate effect on the radium removal. Once the testing is completed the plant will come back online for normal production. We are testing the radium levels and will report the results, however, it does take up to 6 weeks for the testing to be completed.

Donala is in the process of upgrading our software provider to improve our customer portal to access account information and payment options. During the transition the current portal will be disabled until the new portal is fully operational. Unfortunately, this period can take up to 6 weeks. During the 6 weeks that the portal may be down, please contact us with any questions or payments. Once the new portal is operational, we will send out information on how to access your account and will assist with any questions you may have.

If you have any questions, please contact our office at (719) 488-3603 or by email at billing@donalawater.com.